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## Quality Policy

Polymer Systems Technology Limited is predominantly a supplier of Nusil silicones with a marginal cyanoacrylate business manufactured by Chemence Limited and purchased through their authorised representative.

In 2008, PST purchased the assets of Amisil Ltd and this enabled the addition of the silicone tubing range.

The company was started in 1994 at Victoria House in High Wycombe and has grown progressively resulting in a move to the current offices in 2005.

Customer satisfaction and retention is the corner stone of our business and we ensure that every aspect of our project services is carried out to provide a professional, customer friendly, energy-efficient and cost-effective solution.

Our success is based on the skill set of our dedicated personnel, investment in the latest technology and a passion for the work and people we engage with.

Quality is an integral part of our business principles. Quality is;

- About trust in our products and services.
- About delivering what we promise in everything we do.
- Essential for the achievement of our ambition to offer products and services that meet the demands of our clients.

Our Quality Policy summarises the essential elements of our commitment to excellence and includes:

- Promoting a quality mind-set with the objective of developing, manufacturing and providing products and services with zero defects.
- Complying with applicable compliance obligations.
- The ongoing evaluation to improve the quality management system to ensure product safety, prevent quality issues and eliminate defects through the review of quality objectives and results.
- Encouraging participation and promotion of quality responsibilities amongst all employees and third parties through standards, education, training and coaching, supervision and effective communication.

At Polymer Systems Technology, teamwork, engagement, ownership and support by everyone is vital for achieving our quality objectives. We are therefore committed to providing the required leadership, management and resources.

We will ensure that the Quality Policy is reviewed annually and communicated to all employees.

Signed:

Name:

  
Derek Williams-Wynn

Position:

Managing Director

Date:

31st Jan 2019